

How did you hear about us?	
Poster in surgery	1
Poster in pharmacy	0
Leaflet	0
GP Website	3
Parish Council Website	0
Staff at surgery	4
Friend or family	0
Text or mssge from surgery	1
Other	5
No valid answer	1
Total	15

Usual Practise	
Dr Moss & Partner	0
Leeds Road	3
Park Parade	4
East Parade	4
Spa Surgery	1
Kingswood	0
Church Ave	1
Church Lane	0
Springbank	0
Stockwell Road	0
Eastgate	0
Pateley Bridge	0
Beech house	0
No/Invalid answer	2
Total	15

Distance travelled?	
0 to 5 (1)	14
5 to 10 (2)	0
10 to 15 (3)	0
15+ (4)	1
No/ Invalid Answer	0
Total	15

How easy to get appt to suit ?	
V E	13
E	2
S D	0
D	0
Couldn't get	0
No/ Invalid answer	0
Total	15

Which time would work best ?	
Normal Hours	0
16:00-18:00	0
18:00-20:00	0
Weekend	0
No valid Answer	15
Total	15

Was appt on time ?	
Yes	15
No	0
No valid answer	0
Total	15

Did clinician resolve issue ?	
Yes	14
Partly	0
No	1
No/Invalid answer	0
Total	15

Was room clean and equipped ?	
Yes	15
No	0
Not Sure	0
No/Invalid answer	0
Total	15

Would you come again?	
Yes	15
No	0
Not Sure	0
No/Invalid answer	0
Total	15

Would you recommend us ?	
Yes	15
No	0
Not Sure	0
No/Invalid answer	0
Total	15

Would you like to make any suggestion for improvements?
None, everything was fine thank you
No service very good
Thank you for all you do
Thank you for great service

Pie charts depicting answer frequency



