

How did you hear about us?	
Poster in surgery	2
Poster in pharmacy	0
Leaflet	0
GP Website	4
Parish Council Website	0
Staff at surgery	21
Text or mssge from surgery	1
Other	6
No valid answer	2
Total	37

Usual Practice	
North House	19
Dr Ingrams (Park street)	13
Park Parade	1
Springbank	3
Leeds Road	1
Dr Moss and partner	0
Total	37

Distance travelled?	
0 to 5 (1)	27
5 to 10 (2)	6
10 to 15 (3)	4
15+ (4)	0
No/ Invalid Answer	0
Total	37

How easy to get appt to suit ?	
V E	31
E	3
S D	0
D	0
Couldn't get	3
No/Invalid answer	0
Total	37

Which time would work best?	
Normal Hours	4
16:00-18:00	1
18:00-20:00	0
Weekend	1
No valid answer	31
Total	37
Was appt on time ?	
Yes	34
No	3
No valid answer	0
Total	37

Did clinician resolve issue?	
Yes	32
Partly	5
No	0
No/Invalid answer	0
Total	37

Was room clean and equipped ?	
Yes	37
No	0
Not Sure	0
No/Invalid answer	0
Total	37

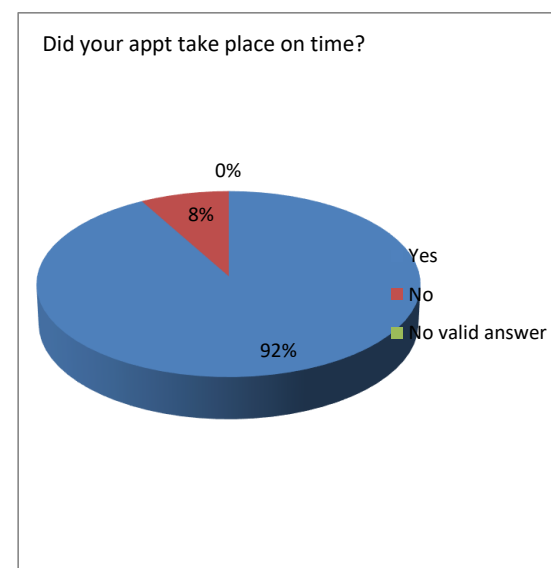
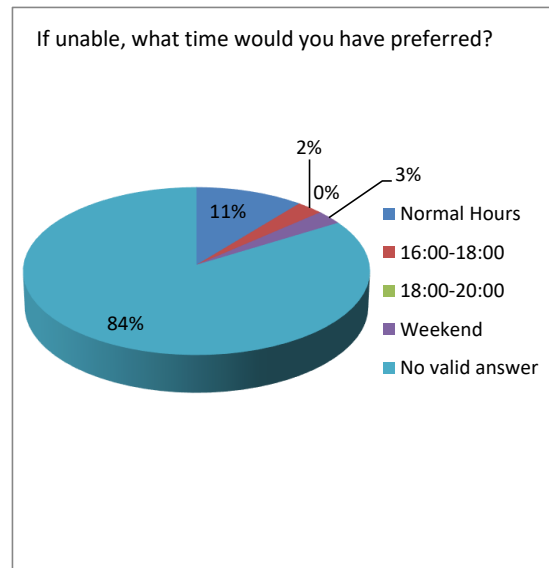
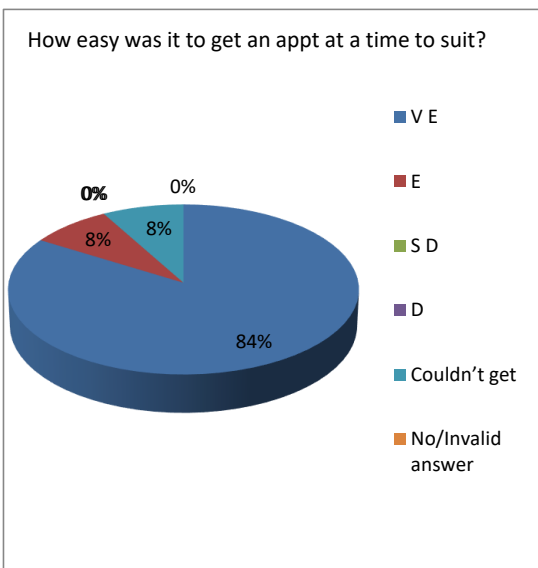
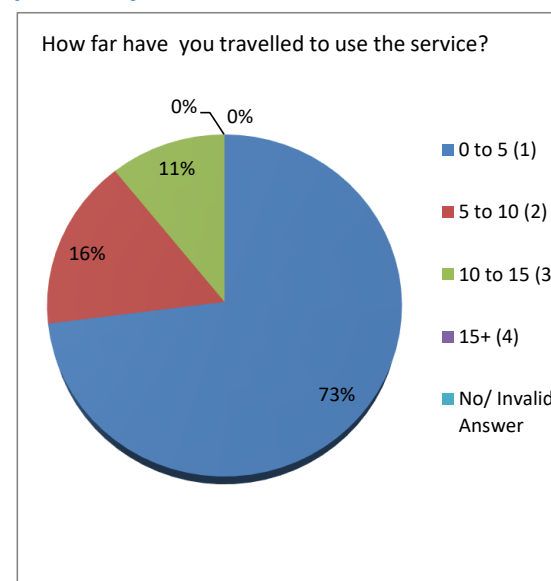
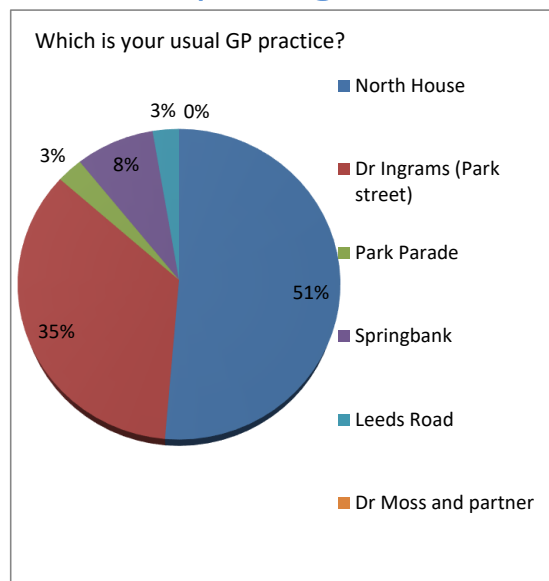
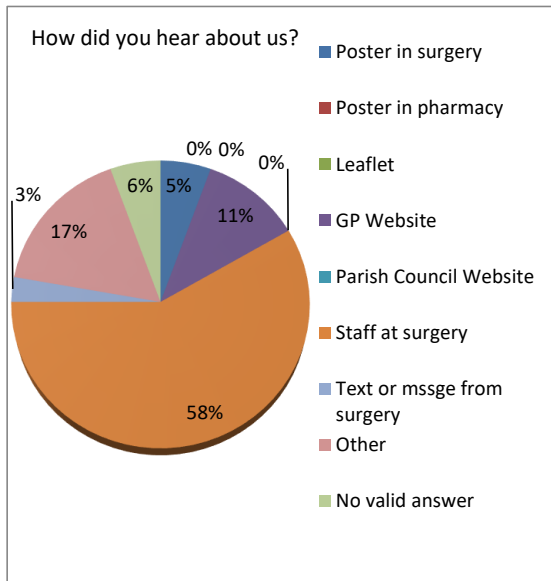
Would you come again?	
Yes	37
No	0
Not Sure	0
No/Invalid answer	0
Total	37

Would you recommend us?	
Yes	37
No	0
Not Sure	0
No/Invalid answer	0
Total	37

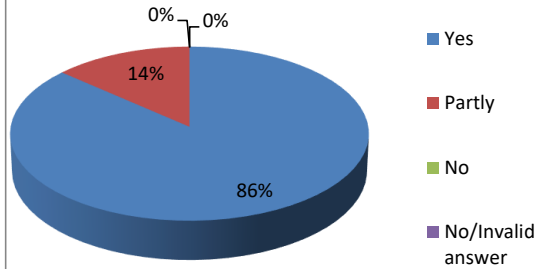
Would you like to make any suggestion for improvements?

No it's very convenient thank you
 Thank you :)!
 Please put a big notice 'reception' at the top of the stairs at ripon hospital as it was unclear where to go.
 Thank you for your support
 Option of longer appointments
 late appointment - Only ten mins over happy to wait
 nothing! Lovely friendly and helpful staff cant fault! Thank you
 I found it very reassuring, helpful and informative
 Staff professional but friendly no improvements needed
 None required very friendly
 No problems

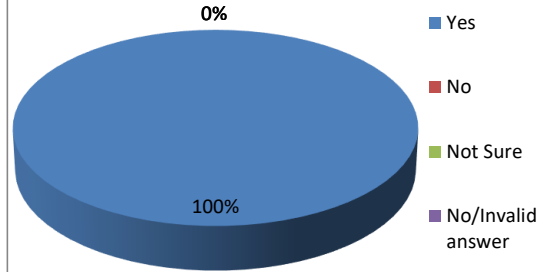
Pie charts depicting answer frequency



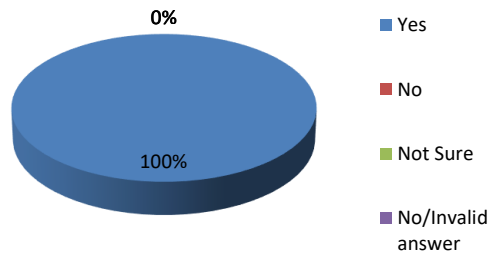
Was the clinician you saw today able to resolve your issue?



Was the consulting room clean and properly equipped?



Would you use the service again?



Would you recommend the service?

